



0000083559

## ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

4700

**Investigator:** Carmen Madrid**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2008 67514**Date:** 4/2/2008**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable**Complaint By:** **First:** June**Last:** Way**Account Name:** June Way**Home:** [REDACTED]**Street:** [REDACTED]**Work:** (000) 000-0000**City:** [REDACTED]**CBR:****State:** AZ**Zip:** [REDACTED]**is:****Utility Company:** Arizona - American Water Company**Division:** Water**Contact Name:** n/a**Contact Phone:** n/a**Nature of Complaint:**

Customer is opposed to the fire flow improvement plan.

Customer states that 1 or 2 years ago her meter was replaced and her bill increased by \$10. Her meter has been checked and it is registering correctly. She also states that the company is asking for a 30% increase and the consumers on Social Security do not get increases and are hit hard when increases are allowed.

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

4/2/08 I informed consumer that her opinion would be noted and filed in the docket. Closed

Filed in docket no. W-01303A-07-0209

\*End of Comments\*

**Date Completed:** 4/2/2008**Opinion No.** 2008 - 67514Arizona Corporation Commission  
DOCKETED

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